



البنك التجاري اليمني Yemen Commercial Bank

HEAD OFFICE: Al-Zubairy Street, Al-Rowaishan Building- P.O.Box: 19845 Sana'a – Republic of Yemen

Yemen Commercial Bank (YCB)

Date: 7/4/2012

Ref.

To ICS Financial Systems (ICSFS)

We are pleased to have chosen ICS BANKS system to address our banking automation requirement replacing previous system. **Yemen Commercial Bank** has been using ICS BANKS system since **2003** which was implemented in Centralized setup. The project was a success and was implemented in record time of **3 Month**.

- We have worked very closely with ICSFS and their local affiliate in Middle East (ICSFS regional office in Jordan) to meet our requirements definition, end user testing, conversion, and training. The major factor in the success of our project is ICSFS excellent team of dedicated and qualified professionals that have vast experience of banking and its automation needs.
- ICS BANKS Software deployment included: Core Banking, all Trade finance modules including remittances, Lending modules, Treasury module, Internet Banking, SMS and full swift integration)
- The application covers our needs in the head office and in **14 Branch** fully linked on line.
- Furthermore, we are satisfied with the level of support provided by ICSFS during and after the implementation.
- We have been receiving new releases and regular updates from ICSFS with additional enhancements.
- Moreover, the system is highly parameterized giving us the capabilities and flexibilities to customize the products and services based on our requirement

In view of above we can recommend ICS BANKS system to any bank looking for an integrated product covering most of the banking areas.

Sincerely yours,

Habib Ali Alkaneni
Head Of System Development section (YCB)

THE BANK YOU TRUST

Phones: (+967 - 1) 284272/6 - 277224 – Fax: (+967 - 1) 277291 - 277289 - swift: YECOYESA
Website: www.ycb.com.ye