

4th July 2012

ICS Financial Systems Ltd
The Courtyard, 14a Sydenham Road
Croydon, Surrey,
United Kingdom

ICS BANKS ICS Financial Systems (ICSFS)

In 2009, Prime Bank Gambia, through its parent company at the time, after a careful consideration of the available options chose to partner with ICSFS and deploy the award winning ICS BANKS® Universal Banking Application to meet our banking automation requirements.

Using resources from both the Lebanese and Amman offices of ICSFS, the project to implement the centralized architecture of ICS BANKS® was completed well within the projected two month period and within budget. The ICSFS team of dedicated professionals satisfactorily at the time worked through the different phases of the implementation - requirements definition, system setup, applications configuration and parameterization, process definition, end user testing and training.

We currently have the following ICSFS BANKS® modules:

- Core system
- Credit facility and Risk management system
- Loans system
- Discounted Bills module
- Letter of Guarantee module
- Transfers module

This application covers our needs in the Prime Bank Gambia Head Office and two connected branches. ICS BANKS® is highly parameterized and this gives us the capability and flexibility to meet the requirements of our customers.

We are pleased with the quality of the product - ICS BANKS® and are very satisfied with the level of service we have received. It would be a pleasure for us to recommend ICS BANKS® to any prospective clients that are currently considering or evaluating ICS BANKS®.

Yours Faithfully,


Bernard Mendy
Managing Director


Musa Kijera
Head Information Technology